

To whom ever it may concern,

It has come to my attention recently of some talk to centralizing the talking book services out of one or more locations all to be located in the Atlanta Area. If these conversations are true then I and my wife who are both patrons for many years of the east central regional talking book center out of Augusta ga, wish to express in the strongest way our objections to any closure of our talking book center.

We have enjoyed the local support of the services of a talking book center that has always demonstrated promptness in the ways they have handled any problems me or my wife have had with equipment or the search for a particular book.

I often get very frustrated with the service that is not given by the very Atlanta area talking book centers that most likely would be given the responsibility of services from the rest of the state if the regional talking book centers were eliminated.

For example, there have been many times the books that I have requested to order were not available at the local Talking Book Center, then it became necessary to have it come from another Talking Book Center in the state, I would stress to you most often it would be a talking book center in Atlanta that would send the book after a length of time. After reading the book and sending it back to Atlanta it would take them a long time to take the book off my list of items checked out.

My resolution to this issue has always been to call my local talking book center and with courtesy that has endured all the years I have known MRS. Bell she has taken care of my requests.

Me and my wife are accustom to receiving such personal service like many other patrons in the Augusta area, and can not truly be leave it would be rendered if the services were centralize in Atlanta, so we Respectfully advise you to reconsider any move to centralization.

Sincerely,

Stanley and Heather Lopez

3226 Peninsula dr Augusta GA 30909

706-955-7275